



3 TIPS TO AVOID DRINKING WATER VIOLATIONS

- IT'S EASIER THAN YOU THINK!

1. SAMPLE EARLY!



- Find your **SAMPLING SCHEDULE**. Search online for “*NHDES OneStop*”, select “*OneStop Data*” (2nd bullet), and input your 7-digit **PWS ID**. Your schedule is the first icon once you open the Public Water System link.
- Coordinate with your certified laboratory for sample receipt. Some labs cannot process bacteria samples after noon on Fridays.
- Always have at least 4 extra bacteria sample bottles handy!

2. NOTIFY YOUR CUSTOMERS

- When you miss a sample or other requirement, you must **ISSUE PUBLIC NOTICE** and **CERTIFY** to the State that you have done so. The certification form is included in the e-file for the public notice.
- Find all **PUBLIC NOTICE FORMS** (they are specific to the violation or type of sample missed) by searching online for “*NHDES Drinking Water Public Notice*”. Or follow the link provided above and with your sampling forms.
- **Complete the forms, distribute copies, and submit to** dwgb.info@des.nh.gov

3. ADDRESS BACTERIA HITS IMMEDIATELY

- Positive Total Coliform (TC) is not a health threat or violation, but indicates possible danger, so you must resample immediately to evaluate any corrective actions necessary.
- Upon notification of a positive TC, **COLLECT SAMPLES** from your wells (called “Triggered” samples), from the original site, plus one upstream and one downstream.
- If confirmed, you must perform and submit a **BACTERIA ASSESSMENT**. Assessment forms are on the webpage by searching for “[NHDES Drinking Water Forms](#)” or clicking on the hyperlink.

QUESTIONS?? CONTACT (603) 271-2513 or dwgbinfo@des.nh.gov